

# Internet Service Provider Comparison



|                                   | <b>Green Light Wireless</b><br><b>Home Internet with GLW Router, Modem, and Equipment</b>   | <b>Comcast Xfinity</b><br><b>(Info sourced from <a href="#">Comcast Xfinity website</a>, January 2022)</b>   | <b>Verizon Fios</b><br><b>(Info sourced from <a href="#">Verizon Fios website</a>, January 2022)</b>  |
|-----------------------------------|---|--|---|
| <b>Contract</b>                   | No contract, no penalties, and no fine print.   | Some plans have no term contracts. Other Internet plans or special deals have discounted rates for the first 12–24 months with 1-year or 2-year contracts. Customers will need to read the fine print when making their selection. | No contracts. You can change your plan every 30 days with no penalties.   |
| <b>Monthly Pricing</b>            | Premium Internet for <b>\$69.89/month</b> with no data limits and no restrictions.  | Performance Internet plan <b>\$83.95/month</b> . Speed good for up to 5 devices at the same time.  | Better Streaming plan <b>\$64.99/month</b> with required Auto Pay plus taxes & equipment charges. Subject to credit approval and may require a deposit.   |
| <b>Additional Fees and Tax</b>    | \$0 — The monthly price is all-inclusive, with no additional fees!  | During check out, taxes and additional fees are applied based on your choices.   | During check out, taxes and additional fees are applied based on your choices.  |
| <b>Monthly Equipment Fee</b>      | \$0   | xFi Gateway modem and router \$14/month. You can also use your own router.<br><br>If you provide your equipment, Xfinity's recommended compatible routers and modems cost around \$299.99  | Whole-Home Wi-Fi \$20/month or Fios Router \$15/month. You can also use your own router.<br><br>Fios only recommends using the Fios Router, which can be purchased for \$299.99. Fios states on their website, "If you supply your own router, you may not receive the full benefits of your services." |
| <b>Installation/Equipment Fee</b> | \$250 for a one-time setup and equipment fee, including everything you need to connect to Green Light Wireless Internet.<br><br>No cost for equipment upgrades and professional tech support.<br><br>Easy Wi-Fi management.   | A \$79.99 Setup and installation fee may apply.  | A \$99 standard setup charge may apply.   |
| <b>Moving Fee</b>                 | We charge half of the current Equipment and Installation fee to set up service in your new home.  | A setup and installation fee may apply.  | Call to disconnect service before transferring it to the new home. \$99 standard setup charge may apply.  |
| <b>Installation Services</b>      | Our professional installation includes all necessary power adapters, ethernet patch cords, and more. It might take up to 4 hours, depending on the complexity of the installation. If you select installation at 2 PM, the technician will arrive on the dot at 2 PM. | Self-installation may be possible, or you can choose a 2-hour window for tech installation. Charges may apply for a technician to install.   | Self-installation may be possible, or you can choose a 2-hour arrival window for tech installation. Charges may apply for a technician to install.  |
| <b>Deinstallation</b>             | No cost is associated with the deinstallation. Schedule a time for the Green Light Wireless tech to deinstall.  | Use an online customer portal to cancel services. Drop off leased equipment at retail stores or pack up to ship at a UPS store.  | No early termination fees.  |
| <b>Customer Service</b>           | Local staff answer the phones and handle support tickets from our Shadyside office.   | 24/7 online self-service support or by calling a toll-free number.   | 24/7 online self-service support or by calling a toll-free number.  |