

Internet Service Provider Comparison



	Green Light Wireless Home Internet with GLW Router, Modem, and Equipment	Comcast Xfinity (Info sourced from Comcast Xfinity website, January 2022)	Verizon Fios (Info sourced from Verizon Fios website, January 2022)
Contract	No contract, no penalties, and no fine print.	Some plans have no term contracts. Other Internet plans or special deals have discounted rates for the first 12–24 months with 1-year or 2-year contracts. Customers will need to read the fine print when making their selection.	No contracts. You can change your plan every 30 days with no penalties.
Monthly Pricing	Plans start at \$49.89/month. Premium Internet for \$79.89/month with no data limits and no restrictions.	Performance Internet plan \$83.95/month . Speed good for up to 5 devices at the same time.	Better Streaming plan \$64.99/month with required Auto Pay plus taxes & equipment charges. Subject to credit approval and may require a deposit.
Additional Fees and Tax	\$0 — The monthly price is all-inclusive, with no additional fees!	During check out, taxes and additional fees are applied based on your choices.	During check out, taxes and additional fees are applied based on your choices.
Monthly Equipment Fee	\$0	xFi Gateway modem and router \$14/month. You can also use your own router. If you provide your equipment, Xfinity's recommended compatible routers and modems cost around \$299.99	Whole-Home Wi-Fi \$20/month or Fios Router \$15/month. You can also use your own router. Fios only recommends using the Fios Router, which can be purchased for \$299.99. Fios states on their website, "If you supply your own router, you may not receive the full benefits of your services."
Installation/Equipment Fee	\$250 for a one-time setup and equipment fee, including everything you need to connect to Green Light Wireless Internet. No cost for equipment upgrades and professional tech support. Easy Wi-Fi management.	A \$79.99 Setup and installation fee may apply.	A \$99 standard setup charge may apply.
Moving Fee	We charge half of the current Equipment and Installation fee to set up service in your new home.	A setup and installation fee may apply.	Call to disconnect service before transferring it to the new home. \$99 standard setup charge may apply.
Installation Services	Our professional installation includes all necessary power adapters, ethernet patch cords, and more. It might take up to 4 hours, depending on the complexity of the installation. If you select installation at 2 PM, the technician will arrive on the dot at 2 PM.	Self-installation may be possible, or you can choose a 2-hour window for tech installation. Charges may apply for a technician to install.	Self-installation may be possible, or you can choose a 2-hour arrival window for tech installation. Charges may apply for a technician to install.
Deinstallation	No cost is associated with the deinstallation. Schedule a time for the Green Light Wireless tech to deinstall.	Use an online customer portal to cancel services. Drop off leased equipment at retail stores or pack up to ship at a UPS store.	No early termination fees.
Customer Service	Local staff answer the phones and handle support tickets from our Shadyside office.	24/7 online self-service support or by calling a toll-free number.	24/7 online self-service support or by calling a toll-free number.